

75-F-3

BRITISH

Austin MG

September, 1975

SUBJECT:

MODELS:

TIRE SERVICE REQUEST

ALL

We wish to remind all Dealers that in the event a tire complaint condition or guarantee adjustment cannot be handled by the dealer, a 'Tire Service Request" (Form DID 45) should be submitted to the tire manufacturer and two copies of the request forwarded to your Distributor.

This Tire Service Request form is to be used only after the dealer has performed all normal tire service corrective methods and/or when the local tire dealer is unable to assist in overcoming the problem.

On the reverse side of this bulletin is a sample copy of Form DID 45, additional copies of which are available from your Distributor.



TIRE SERVICE REQUEST

Date		
() Michelin Tire Corporation P. O. Box 3467 New Hyde Park Post Office New York 11040	() Other —	
Dealer	Tire Dealer	
Address		
Phone		
Make & Model Car		
Date of Delivery		
Owner's Name		
Address	<u> </u>	
Complaint Condition		
Rectification Methods to Date		
		15-23
Comments Regarding Rectifications		
	DEALER SE	RVICE MANAGER
	Venten de	

(Distributor will forward one to British Leyland Motors Inc. with comments)

NOTE: THIS FORM IS ONLY USED WHEN LOCAL TIRE DEALER IS UNABLE TO ASSIST.

Two Copies to Distributor — Name ___